#### **LAMBERET SAS**

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Dear Sir or Madam

The disruption caused by the health crisis crossing our country has resulted in us having to close our three production sites in France. Our German sites remain operational.

However, in order to enable the food and pharmaceutical logistics chain to maintain its activities in the best possible way and thus remain at your side during this difficult period, we have put a continuity plan in place with the aim of providing repairs, after-sales service, orders and shipping of spare parts, in addition to the provision of new vehicles with the body already in place.

## **REPAIRS**

So in France operations aimed at guaranteeing the mobility of essential services will still be provided by our Lamberet Services workshops in:

**Marolles en Brie** – ZI – 1 rue du Vallon – RN 19 (94440) - +33 (0)1 45 69 60 00 **Lorient** – Rue René Tayon (56100) - +33 (0)2 97 37 12 88 **Saint-Priest** – 48 rue du Dauphiné (69800) - +33 (0)4 72 59 67 15 **Vonnas** – 75 rue Antoine Manigand (01540) - +33 (0)4 74 50 90 20

In case of necessity, please contact one of these agencies. As the situation is changing day to day, please telephone the agency to which you want to take a vehicle before going there. Please be assured that those whose physical presence is essential for these agencies to operate correctly observe the required health rules strictly in order to protect everyone's health. In return, we ask that you obey the health safety requirements in force on the site.

## **AFTER-SALES SERVICE**

A permanent After-Sales Service is also provided. This can be contacted on the following numbers and emails:

- +33 (0)3.85.30.85.59 / chonetzy@lamberet.fr
- +33 (0)3.85.30.85.04 / pdaujat@lamberet.fr
- +33 (0)3.85.30.85.32 / jmdebrosse@lamberet.fr

#### **SPARE PARTS**

Our Spare Parts Department will also be operational on the usual telephone numbers and email addresses.

+33 (0)3.85.30.85.87 +33 (0)3.85.30.85.89 pdr@lamberet.fr

Today we have received confirmation of the possibility of sending spare parts by couriers and express transport. A service provider has confirmed that it can provide these shipments for us once a week. As our warehouses are still operational, it will also be possible to come and collect spare parts from our Saint-Cyr/Menthon site.

### **PROVISION OF NEW VEHICLES**

You will be able to come and take delivery of your vehicles under the vehicle provision scheme at our Saint-Cyr/Menthon and Saint-Eusèbe sites where a delivery cell will remain active.

As the situation is changing from day to day, please telephone before coming to collect them

# **RECEPTION OF NEW VEHICLES**

We will not be able to receive new vehicles for conversion on any of our production sites during this period.

### **SALES DEPARTMENT**

Throughout this period of lock down, our Sales Department will also be at your disposal and all of our sales agents for the industrial, light and utility vehicle ranges can be contacted on their usual telephone numbers or email addresses.

I am taking advantage of this newsletter to tell you how proud we are to be working alongside exemplary cold chain professionals in the management of this crisis. On behalf of all our employees I would also like to send you and your teams all our thanks for the commitment to solidarity you are demonstrating by providing these flows required for country to operate correctly.

Please be assured that we will not hesitate to keep you informed about the progress of the situation. Thank you for your confidence and understanding. We will give you all our support in order to overcome

this crisis together.

Yours sincerely,

Erick Mejean Managing Director